User Manual

User Manual

Our digital frame is designed to collect & display thousands of your photos privately and safely. It's easy to get connected with all your loved ones around the world. This manual will provide details you need to set up your frame, invite families and friends to share photos with your new frame. Let's get started!

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GETTING STARTED

1. Plug in your frame

Plug the socket in the back and connect the photo frame to a power source. The frame will power on in seconds. You can place the frame either in landscape or portrait mode (we recommend you place it in landscape mode during the first setup).

2. Initial Settings

There are several initial settings (Language, Wi-Fi, Nickname, City, Timezone etc.) when you enter the system for the first time.

3. Connect to Wi-Fi

You can connect to Wi-Fi during the initial settings or under the Wi-Fi setting. Select the Wi-Fi network you would like to connect to and enter the correct password if required. If your Wi-Fi network is not on the list, restart the router or move your frame closer to your router, wait for seconds and check it again.

Note:

① The photo frame supports 2.4GHz Wi-Fi networks.
② A private Wi-Fi network is highly recommended.

Upload Photos and Videos Via VPHOTO App

1. Download the VPhoto App

Please download and install the VPhoto app on your mobile device by searching VPhoto on the App Store or Google Play Or scan the below QR

2. Create an Account

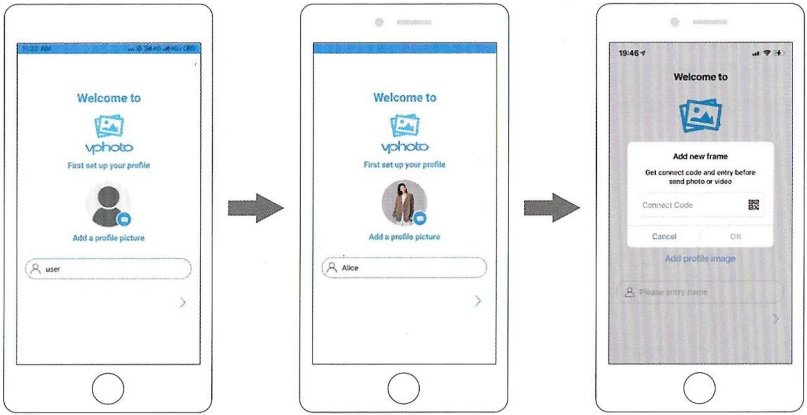
Open the VPhoto app, please set your user name and your profile photo.

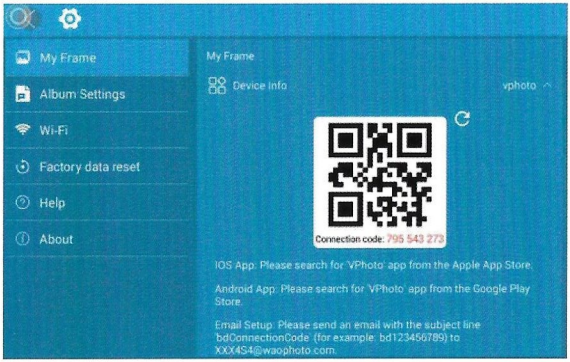
3. Pair Your Frame via the App

You will be required to enter the connection code or scan the QR code of your frame. It's in [Settings→ My Frame] on your frame. Once the process is completed, you will see a pop up message [Bind success].

Note:

① Connection Code is a 9-digit series number which can be found in your frame, device main interface→Settings→My frame.
② The Connection code and QR code will refresh every 12 hours.
③ Before you view the connection code and QR code, Please make sure your frame is connected to Wi-Fi, otherwise the connection code and QR code will not load out.


Welcome to
vphoto
First set up your profile
Add a profile picture
user
Welcome to
vphoto
First set up your profile
Add a profile picture
Alice
19:46
Welcome to
Add new frame
Get connect code and entry before send photo or video
Connect Code
Cancel
OK
Add profile image
Please entry name


My Frame
Album Settings
Wi-Fi
Factory data reset
Help
About
My Frame
Device Info
vphoto
Connection code: 795 543 273
IOS App: Please search for 'VPhoto' app from the Apple App Store.
Android App: Please search for 'VPhoto' app from the Google Play Store.
Email Setup: Please send an email with the subject line 'bdConnectionCode' (for example: bd123456789) to XXX4S4@waophoto.com.

4. Upload Photos and Videos to Your Frame

After connecting the App to your frame, you can start adding photos and videos to your frame anywhere and anytime as below two ways:

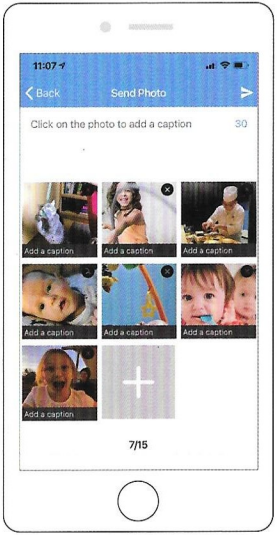
① Select the photos or videos of your Albums of your phone to upload and choose the frame to send. Click the Next Step, you can write caption for each photo and choose the frame you want to send. Click the right arrow icon to confirm.
How to add caption for photos: Click on the photo and add description when uploading. Please attention, the title cannot be modified after uploading to the photo frame.

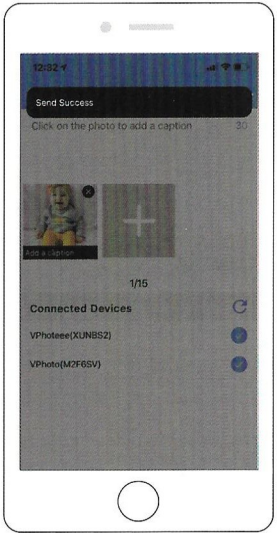
② Click Camera icon to take new photos or videos and choose the frame you would like to send to. Click the right arrow icon to confirm. The photo frame will receive the photos or videos in seconds, you can check the photo or video library on the frame.

Note:

① If the frame didn't receive the photos or videos, please reboot the product or check the Wi-Fi network.
② Each video clip is limited to 200MB.
③ Videos can only be uploaded individually everytime.

11:01
vphoto
Next(9)
Recents (961)


11:07
Back
Send Photo
Click on the photo to add a caption
30
Add a caption
7/15


12:32
Send Success
Click on the photo to add a caption
30
Add a caption
1/15
Connected Devices
VPhoteee(XUNBS2)
VPhoto(M2F6SV)

5. Invite Your Families&Friends to Connect Your Frame

Your families and friends can share their happy moments to your frame by following steps:

① Download and install the app.
② After opening App, please set user name and profile photo.
③ Get the connection code shared by you to connect to your frame, please check your code is valid.
④ Start sending the photos and videos to your frame.

Here are two ways to share you connection code:
1) Take a picture of the connection code on the frame to send.
2) Open your VPhoto App, click More icon on the upper left corner and choose Connected Frame, select the frame you want your friend to connect, click the Share icon. You will receive a picture of QR code and Connection code. Send this to your families and friends.

Note:

① Connection Code is a 9-digit series number which can be found in your frame, device main interface→Settings→My frame.
② The Connection code and QR code will refresh every 12 hours.
③ Before you view the connection code and QR code, Please make sure your frame is connected to Wi-Fi, otherwise the connection code and QR code will not load out.

10:59
vphoto
Next(1)
Recents (961)

11:12
Back
Next
Wanghao
Add new frame
Connected Frame
Edit user nickna...
User Tutorial
History Record
Version
0.2.07

12:30
Back
Device
VPhoteee(XUNBS2)
VPhoto(M2F6SV)

Upload Photos and Videos Via Email

You and your friends can also send photos and videos to the frame via your Email.

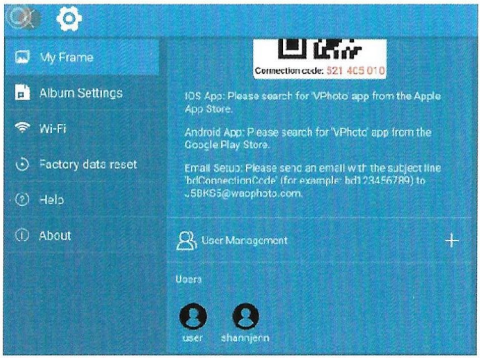
1. Connect your Email address to the frame via two methods:

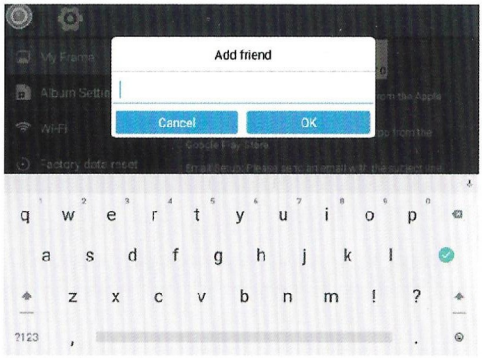
① By Pressing [+] in [User Management], then add mailboxes. You will receive an email to inform your binding request is completed and the way to send photos and videos to the frame.

② By emailing to the mailbox specified in [My Frame], with the subject: bd Connection Code (For Example bd1234576789).

Note:

The Connection Code is valid for 12 hours. If it is a newly bound user, the latest connection code is required. It has no affect on already bound users. After the connection is successful, you can directly send photos/videos, and do not need to bind the photo frame repeatedly.


My Frame
Album Settings
Wi-Fi
Factory data reset
Help
About
Connection code: 321 4C5 0'0
IOS App: Please search for 'VPhoto' app from the Apple App Store.
Android App: Please search for 'VPhoto' app from the Google Play Store.
Email Setup: Please send an email with the subject line 'bdConnectionCode' (for example: bd1234567890) to
User Management
Users
user
shannjenn



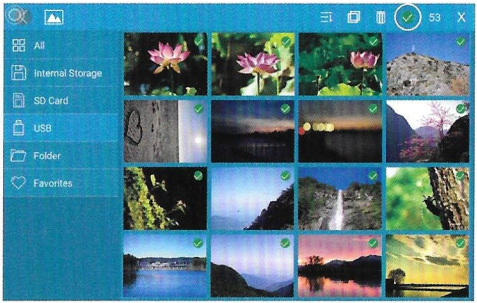
2. Upload Photos and Videos to Your Frame
After adding your email address to the frame, you can email photos and videos to the mailbox of the frame.
Your photos and videos will be received in minutes, you can check the photo or video library on the frame. Each video clip is limited to 200MB.

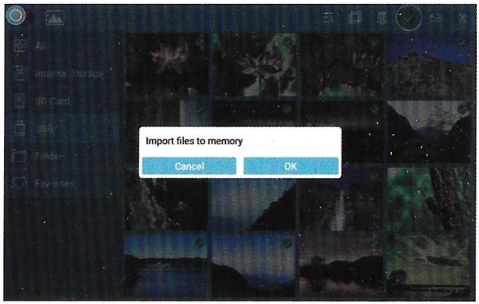
Upload Photos and Videos Via USB Drive/SD Card or TF Card
The frame can also support some external drive to add photos and videos to the frame.

1. Insert a USB drive/SD card or TF Card into the frame, and wait for seconds, the frame will notify you when successfully connected.
2. Enter the Photo or Video library, click USB/SD card or TF Card and you will see all the photos or videos stored in the USB drive/SD card or TF Card.
3. Click the More icon at the upper right corner, select the photos or videos you would like to copy to the internal memory of the frame.
4. Click the Copy icon at the top then choose OK to import the photos or videos.
5. Your photos or videos will be reserved in internal storage in seconds, you can check the photo or video library on the frame.

Note:

① Max support a 128GB SD Card or TF Card.
② Please remove all your external devices when you reset the photo frame.
③ If you have too many files stored in the card, it will take more time to read.
④ Not all models support external drive. Please take the actual product as the standard.
⑤ USB/SD Card or TF Card supports FAT32 and NTFS format.





Upload Photos and Videos Via Computer

If you would like to upload large files to the frame, you can use computer to connect to your frame via USB cable simply. You can transferring photos and videos from computer in large quantities.

1. Connect your computer and frame with the USB cable.Please keep the frame powered on.
2. Find your frame disk that named after the frame's model number in your computer.
3. Add media files that you would like to play on your frame to exact sub-folder in your frame disk. (pictures into 'Pictures' folder, videos into 'Movies' folder, etc)
4. In your frame, the photos, videos and music you upload from your computer will be stored in 'Internal Storage' in the library.

Upload Music Via USB Drive/SD Card or TF Card

The frame can also support some external drive to add music to the frame.

1. Insert a USB drive/SD Card or TF Card card into the frame, and wait for seconds, the frame will notify you when successfully connected.
2. Enter the Music, click USB/SD card or TF Card and you will see all the music stored in the USB drive/SD card or TF Card.
3. Click the More icon at the upper right corner, select the music you would like to copy to the internal memory of the frame.
4. Click the Copy icon at the top then choose OK to import the music.
5. Your music will be reserved in internal storage in seconds, you can check the music library on the frame.

Upload Music Via Computer

1. Connect your computer and frame with the USB cable. Please keep the frame powered on.

Note: You need to plug in the USB data cable first, then plug in the power cable, turn on the device and go on the next operations.

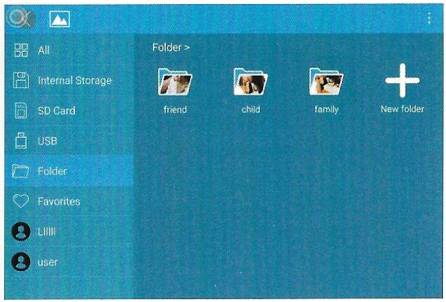
2. Find your frame disk that named after the frame's model number in your computer.
3. Add media files that you would like to play on your frame to exact sub-folder in your frame disk. (music into 'Music' folder)
4. In your frame, the music you upload from your computer will be stored in 'Internal Storage' in the library.

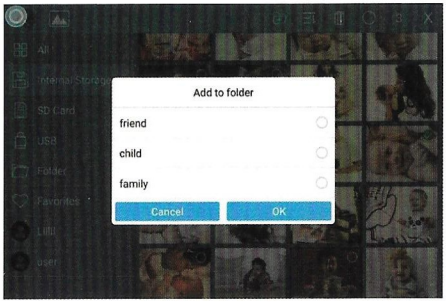
Pictures Slideshow

Enter [Picture] in upper-left part of homepage.

You will find [All], [Internal Storage], [SD Card], [USB], [Folder], [Favorites] and user list; you can check all pictures of each playlist and operate in batch.

- [All] is including pictures in internal storage and external device. The default playlist is[All], you also can choose[Internal Storage] by tapping one picture of it to start slideshow.
- [Internal Storage] is all of the pictures sending from app, email, copied from external device.
- [SD Card]/[USB], shows the pictures in external drive like USB Drive, SD card. To add pictures to [Internal Storage] from [SD Card]/[USB], you can click [⋮] in upper-right corner, choose the pictures you want to add to [Internal Storage] then click[⧉] and [OK] to confirm the process.
- [Folder], you can create folders and name them. Only pictures in [Internal Storage] can be added.





Note:

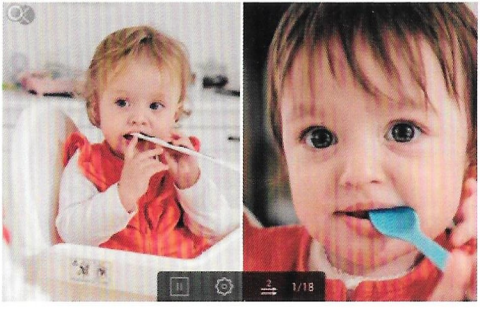
① Only pictures in [Internal Storage] can be added into folders and to favorite.

② To delete some pictures, we highly recommend to operate in [Internal Storage] instead of [ALL]; Or please remove external device while deleting to avoid deleting files in your USB Drive/Card by mistake.

③ Not all models support external drive. Please take the actual product as the standard.

During the slideshow, you will have more tools to customize the slideshow just by touching the screen, there will be an operation column on the buttom.

The contents are as follows: Rotray, Full screen display, Pause, Delete, Zoom in, Setting, Information, Add to favorites, Slit screen display.
You can tap [♡] to add the picture to you [Favorites] and set multi-display for fun.
You can adjust the slideshow transition effect and slideshow interval. You can also pause the slideshow to keep showing this photo.



Videos Slideshow
Choose [Video] in homepage, select the video you want to play.

Note: Video Clip shared from the app and email will show in the video library.

MUL TIPLE FUNCTIONS

Music

Choose [Music] in the homepage, select the music you want to play.

Weather Forecast

Choose [Weather] in homepage, you can check the weather of three days. Both [℃] and [℉]are available,switch to the temperature format you want to use.By pressing [+] on upper-left part to add several cities, you can know the weather of the city you add.

Clock

Choose [Clock], you can choose the clock skin you like to present the time.
Steps: After entering the clock interface, double-click the screen.

Alarm

Choose [Alarm] to set up alarm clock. [Add] for adding new alarm clock and [Edit] for adjusting the set time and deleting the alarm clock you choose.

GENERAL SETTINGS

[My Frame] shows your frame connection code and managing users.

- The Connection code and QR code will refresh every 12 hours.
  You can also refresh the code manually by .
- To nickname your frame, press the name of the frame on the right corner to edit; it will show on the app when you connect the frame.
- For sending photos and videos to your frame via email, you can easily by press [+] at [User Management] to add the email address.
  Please refer to "UPLOADING PHOTOS VIA EMAIL" for details.
- At [Users], it allows you to manage the connected account of the frame. Pressing the account name, you can Views Photos/Remark Name/Delete User/Delete User&Photos.

- **Motion sensor**
  Turn on this button, the frame will turn off when the room is empty for energy saving.
- **Brightness**
  Adjust the brightness of the screen.
- **Sound**
  Adjust the media volume.
- **Touch sounds**
  Choose the sound on or off when touch the screen.
- **Assistive Touch**
  Turn on this button, the assistive touch will appear on the screen. It is a quick navigation key to help you easily go to the Home page and adjust the volume.
- **Language**
  English, Deutsch, Español, Français, Italiano, русский, 日本語, 简体中文 Choose the system language.
- **Slideshow**
  Set Slideshow time to make the frame automatically displays photos after a period time of inactivity. For example: Set it to 15 seconds, which means if there is no operation within 15 seconds, the screen will automatically switch to the slideshow.
- **Slideshow Mode**
  Choose either Sequential or Random mode to display photos.
- **Sort by**
  Choose the pictures to be sorted by time or name.

- **Caption**
  Turn on this button, the caption you write will be presented with the photo.
- **Date and Time**
  Set the date and time according to your preference. You can select time zone and use network-provided time.
- **Sleep**
  Set the auto-on/off time as sleep schedule, to make the display automatically turn on and off at a specific time.
- **Auto-rotate screen**
  With auto-rotate screen button on, you can place it in portrait and landscape, the frame will adjust the picture automatically.
- **Notification sound**
  Choose to be notified new message with sound or not.

[Wi-Fi]

Select the Wi-Fi you want you frame to connect with.

[Factory data reset]

1. Click Factory data reset
2. Here are two kinds of reset:

1) choose 'Delete all users and restore the device to inactive'; device files will be reset and all bound users will be unbound.
2) not choosing the option, only device files will be back to default setting. Bound users remains.

3. Click OK to reset your frame.

[Help]
Simple guide for you to share your pictures.

[About]
It's the product information about your frame like Version, Frame ID, Serial Number etc. When you contact us, sometimes our customer service may ask for frame information to better know the question. You may find it here.

TECHNICAL SPECIFICATION

- Adapter: Input 100-240V 50/60HZ
- Picture Format: BMP, JPG, GIF, PNG
- Audio Format: Mp3, WMA, OGG, AAC, APE, FLAC, WAV
- Video Format: MPEG1, MPEG2, MPEG4, Xvid, AVI, M-JPEG, H.264, MOV, VOB , MKV, DIVX4, DIVX5, DIVX33GP
- External support: Max 32GB USB Drive/Card
- Only Support 2.4GHz WiFi network
- Model Number: JT080F-C01、JT101F-C01、JTO70F-F02、JT080F-Q23、JT140F-X05、JT140F-X03、JT101F-A01、JT101F-B02、JT101F-D01、JT101F-U01、JT101F-T03、JT090F-A01

TROUBLE SHOOTING

1. Does the frame have to be plugged in all the time?
This frame needs to connect an DC outlet all the time.

2. Why this frame cannot connect to Wi-Fi?
It supports 2.4GHz Wi-Fi networks, select the Wi-Fi network you would like to connect to and enter the password correctly if required. If your Wi-Fi network is not on the list, restart your router or move your frame closer to your router, wait for seconds and check it again.
3. Does this frame have to be Wi-Fi connected to work or just in the setup process?
This frame needs to connect to a Wi-Fi network for setup, receiving new photos/videos, receiving user requests and software updates. Other than that, the frame can play photos or video without a Wi-Fi connection.
4. Why the frame does not have sound?
Please check whether the volume is correct and the player is not in Mute mode.
5. Can I share photos and videos to the frame?
Yes, you can share both photos and videos (up to 200MB) to the frame.
6. Can I cycle pictures and videos together?
You could only play photos or videos separately.
7. Can this frame automatically turn on/off at a specific time?
You can go to the Sleep setting and set the auto on/off time as you want.
8. Why there is no files after sharing video or picture to cloud server?
Please check whether the upload process is completed or not.
9. Why this frame cannot play the file?
Please confirm if the file format is compatible with the frame.
10. Can I change the image transitions and displaying speed?
Yes, the speed can be adjusted in bottom column while pictures are displaying.

Customer Care

Support Email: support@sz-zxs.com

We guarantee that all products sold in our store (except for those explicitly stated) are new condition. Our customer care policy is as follows:

1.We provide a ONE-YEAR warranty service if you purchase the digital photo frame from our official store. If you purchase our frame through Amazon, you can unconditionnally apply for a refund or a new replacement via the Amazon within 30 days from the date of purchase. And you have any questions, you can contact us at support@sz-zxs.com, we will give you the best assistance.

2.If you have any issues with your frame, please send your order number or order screenshot with the video of the issue to us so that we can better confirm your order information and quickly resolve all your requirements. Once we confirm the issue, we will definitely give you a satisfactory solution.

3.We value our customers very much and are always available to help. Any questions, please feel welcome to tell us, and we will respond to you in 24 hours generally. If we encounter some festvals, the response would be later than usual.